



106 Earnhardt Lane, PO Box 233  
Laughlintown, PA 15655  
(724) 238-9536

## FAQs – Organization

### Frequently Asked Questions Your Organization May Have About Our Fundraising Program

- Q: We are interested in having a sale with **The Pie Shoppe**. How do we get started?
- A: *Always schedule a sale date with us before you start selling. Call our Group Sales office at (724) 238-9536 as soon as possible to reserve the date that you want. We are open M-F, 9:00am to 5:00pm.*
- Q: How much profit do we make selling your pies and rolls?
- A: *Your organization earns at least \$2.00 profit on each item that it sells, if you use our suggested retail price. If your organization sells more than 300 items in one sale, you are eligible for additional quantity discounts. The more items that your group sells, the greater the discounts it could receive. Call us for more details or go to our **Tally Your Profits** tab under **FUNDRAISING** for more information.*
- Q: What is the minimum order we need for free delivery?
- A: *We do not deliver if your total order is less than 75 items. Your delivery location determines what your minimum order requirement will be. For example, for free delivery anywhere in Westmoreland County, we require a minimum order of 100 items. Please call us for further minimum order requirements.*
- Q: What if we don't reach our minimum order?
- A: *If your organization does not reach its minimum order, you have two options. As long as your organization has an order of 75 items or more, we will deliver your items for a delivery fee. To avoid a delivery fee, someone from your organization can pick the items up at our location at a prearranged time.*
- Q: How long should we run our sale?
- A: *We have found that most successful fundraisers last 2 weeks, but you can run a sale for as long or as short a time as you want just so that you have your order tallied and called in to us **10** days before your delivery date.*
- Q: What happens if our order call-in date, which is 10 days before our sale, is on the week end and your office is closed?
- A: *We adjust your call-in day to either Friday or Monday to avoid calling us on the week end when our Group Sales office is closed. We always send your group a confirmation email or letter that lists your call-in day. Follow the call-in instructions in your confirmation letter.*
- Q: How do we pay for our order?
- A: *Our driver will have an invoice with him the day of delivery. You can pay our driver that day or you have up to 7 days to send one check in to us, payable to **The Pie Shoppe**. We also accept cash or credit cards.*
- Q: How will we be invoiced?
- A: *Your organization will be charged our wholesale price for each item that it sells. A delivery fee will appear, if your minimum order requirement is not met. If your organization is entitled to any additional discounts for selling a larger quantity amount, the discounts will be deducted from the wholesale price. To see our pricing, go to our **Tally Your Profits** tab under **FUNDRAISING** to see a complete Price List for all of our products.*