

Organization FAQs

Frequently Asked Questions Your Organization May Have About Our Fundraising Program

Q: We are interested in having a sale with The Pie Shoppe. How do we get started?

A: Always schedule a sale date with us before you start selling. Call our Group Sales Office at (724) 238-9536 as soon as possible to reserve your date. We are open Monday - Friday, 9a-5p.

Q: How much profit do we make selling your products?

A: Your organization earns at least \$2.00 profit on each item sold, if you use our suggested retail price. If your organization sells more than 300 items in one sale, you are eligible for additional quantity discounts (pepperoni roll sales are not eligible). See the "How to Get Your Profits to Raise!" section for more details.

Q: What is the minimum order we need to be considered a fundraiser?

A: Your organization must sell at least 50 items to receive fundraising pricing. If you do not reach this minimum order, you should call our Group Sales Office for more options.

Q: What is the minimum order we need for free delivery?

A: We do not deliver any orders under 75 items. Your delivery location (based on the county you are in) determines your minimum order requirement. For example, for free delivery anywhere in Westmoreland County, we require a minimum order of 100 items. Please call us for further minimum order requirements.

Q: What if we do not reach the minimum order for delivery?

A: If your organization does not reach the minimum order for delivery, you have two options. As long as your organization has sold 75 or more items, we will deliver your items for a delivery fee. To avoid these additional charges, someone from your organization can pick up the items at our location at a prearranged time.

Q: How long should we run our sale?

A: We have found that most successful fundraisers last 2 weeks, but you can run a sale for as long or as short a time as you want just so you have your order called in to us 10 days before your delivery date.

Q: What happens if our order call-in date, which is 10 days before our sale, is on the weekend and your office is closed?

A: We adjust your call-in day to either Friday or Monday to avoid calling us when our Group Sales office is closed. We always send your group a confirmation email or letter that lists your call-in day. Follow the call-in instructions in your confirmation letter.

Q: How do we pay for our order?

A: For deliveries: Our driver will have an invoice with them the day of delivery. You can pay our driver that day or you will have up to 7 days to send one check in to us, payable to **The Pie Shoppe**. We also accept cash (not by mail) or credit cards (by phone only).

For pickups: We accept all three options the day of pickup or one check within 7 days of pickup by mail.

Q: How will we be invoiced?

A: All of our invoices are emailed ahead of delivery. Our driver will also have a copy with them at the time of delivery. Your organization will be charged our fundraising price for each item that it sells. A delivery fee will appear if your minimum order requirement is not met. If your organization is entitled to any additional quantity discounts, they will be deducted from the fundraising price.